

# SYSTEM PERFORMANCE MEASURES

Summary of FY 2016 submission to HUD.



▶ FY 2016 – 10/1/2015 to 9/30/2016

---

Measure 1      Length of Time Persons Remain Homeless

---

Measure 2      The Extent to which Persons who Exit Homelessness to Permanent Housing Destinations Return to Homelessness within 6, 12, and 24 Months

---

Measure 3      Number of Homeless Persons

---

Measure 4      Employment and Income Growth for Homeless Persons in CoC Program-funded Projects

---

Measure 5      Number of Persons who Become Homeless for the First Time

---

Measure 7      Successful Placement from Street Outreach and Successful Placement or Retention of Permanent Housing

---

**WHAT ARE THE MEASURES?**

## What Project Types and Data Elements are used in the reports?

### Applicable Project Types

- Emergency Shelter
- Safe Haven
- Transitional Housing
- Permanent Supportive Housing
- Other Permanent Housing
- Street Outreach

### Relevant Data Elements

- Project Entry Dates
- Project Exit Dates
- Exit Destination
- Date of Birth
- Client Location
- Relationship to Head of Household
- Housing Status
- Approximate Date Homelessness Started
- Income and Sources
- Residential Move-in Date

# RELEVANT DATA

- ▶ 4,545 persons accessed an Emergency Shelter, Safe Haven, or Transitional Housing in the reporting range

	Average Number of Nights Homeless	
	2015	2016
ES, SH – Bed Nights Only	56	59
ES, SH – Approx Date Homelessness Started	-	187
ES, SH, & TH – Bed Nights Only	91	90
ES, SH, & TH - Approx Date Homelessness Started	-	220

## AVERAGE LENGTH OF TIME HOMELESS

- ▶ 1,330 persons exited a project to a Permanent Housing Destination between 10/1/2013 and 9/30/2014.
- ▶ 22% of those persons returned to homelessness within the next two years

	Total # of Persons who Exited to a Permanent Housing Destination (2 Years Prior)	Returns to Homelessness in Less than 6 Months (0 - 180 days)		Returns to Homelessness from 6 to 12 Months (181 - 365 days)		Returns to Homelessness from 13 to 24 Months (366 - 730 days)		Number of Returns in 2 Years	
		# of Returns	% of Returns	# of Returns	% of Returns	# of Returns	% of Returns	# of Returns	% of Returns
Exit was from SO	6	0	0%	2	33%	2	33%	4	67%
Exit was from ES	311	53	17%	17	5%	12	4%	82	26%
Exit was from TH	557	71	13%	30	5%	21	4%	122	22%
Exit was from SH	32	5	16%	2	6%	1	3%	8	25%
Exit was from PH	424	11	3%	25	6%	36	8%	72	17%
<b>TOTAL Returns to Homelessness</b>	<b>1330</b>	<b>140</b>	<b>11%</b>	<b>76</b>	<b>6%</b>	<b>72</b>	<b>5%</b>	<b>288</b>	<b>22%</b>

# RETURNS TO HOMELESSNESS

- ▶ 124 more persons accessing shelter during 2016 reporting year
- ▶ 323 more people are accessing Emergency Shelter, and 209 fewer people accessing Transitional Housing

	2015	2016	Difference
Unduplicated Total Sheltered Homeless persons	4523	4647	+124
Emergency Shelter	3732	4055	+323
Safe Haven	51	49	+2
Transitional Housing	1096	887	-209

## NUMBER OF HOMELESS PERSONS

- ▶ This measure is looking at CoC funded Safe Haven, Transitional Housing, Rapid Re-housing, and Permanent Supportive Housing.
- ▶ Compares income at Entry to income at Exit for Leavers;
- ▶ Compares income at Entry to income at most recent Annual Assessment for Stayers

	Total Number of adults	Number of Adults with Increased Income	% of Adults with Increased Income
Stayers	176	26	15%
Leavers	328	61	19%

## EMPLOYMENT AND INCOME GROWTH IN COC FUNDED PROJECTS

- ▶ Represents inflow into our Continuum of Care
- ▶ During the 2016 reporting year, 1096 persons accessed Shelter or Housing *who did not have prior enrollments in HMIS* in the previous two years.
- ▶ Those 1096 persons likely became homeless for the first time in the 2016 reporting year

NUMBER OF PERSONS WHO BECOME  
HOMELESS FOR THE FIRST TIME



- ▶ A successful exit, for the purposes of the table below, is defined as an exit to a permanent housing destination.
- ▶ 143 more people accessed PH in the 2016 reporting year than in 2015

	2015 Total Persons	2015 % Successful Exit or Retention	2016 Total Persons	2016 % Successful Exit or Retention
Persons who Exited ES, SH, TH, and RRH	4107	43%	4456	40%
Persons in Permanent Housing (other than RRH)	1240	93%	1383	92%

## SUCCESSFUL PLACEMENTS IN OR RETENTION OF PERMANENT HOUSING

- ▶ This data can help the Tampa/Hillsborough County CoC improve performance, target limited resources, identify and inform community planning for homelessness.
- ▶ **Let's use these numbers to help us make homelessness RARE, BRIEF, AND NON-RECURRING!**

WHAT DOES THIS MEAN FOR OUR COC?