

# SYSTEM PERFORMANCE UPDATE

Employment and Income Growth

May 3, 2018



# SYSTEM PERFORMANCE MEASURES: THE BIG PICTURE

- **System Performance Measures** evaluate effectiveness of a Continuum of Care's "system" by looking at individual or family's success moving from homelessness to stable housing.
- A **Continuum of Care (CoC)** is a network of homeless assistance service providers who work together to design a local "system" to assist people experiencing homelessness in their area.
- Locally: Tampa/Hillsborough County Continuum of Care
  - Geographic area covers all of Hillsborough County



# SYSTEM PERFORMANCE MEASURES: THE BIG PICTURE

System Performance Measures are submitted to HUD annually.  
Measures Include:

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- Length of Time Persons Remain Homeless
  - The Extent to which Persons who Exit Homelessness to Permanent Housing Return to Homelessness within 6, 12, and 24 Months
  - Number of Persons Experiencing Homeless
  - Employment and Income Growth for Homeless Persons
  - Number of Persons who Become Homeless for the First Time
  - Successful Placement in Permanent Housing or Retention of Permanent Housing

# TYPES OF HOMELESS ASSISTANCE PROJECTS INCLUDED IN SYSTEM PERFORMANCE

## Street Outreach



- Interactions typically occur literally on the streets.
- Goal is to engage persons who are homeless and connect them with Coordinated Entry and permanent housing.

## Emergency Shelter and Safe haven



- Temporary shelter typically less than 90 days.
- Often includes case management to connect residents with stable housing.

## Transitional Housing



- Temporary Shelter, can last up to two years.
- The goal is for persons to gain stability and resources to access mainstream housing upon exit.

## Permanent Housing Types

### Rapid Rehousing



- Financial Assistance with rent and utilities, along with case management for persons emerging from homelessness.
- Assistance generally lasts from 90 days up to two years.

### Permanent Supportive Housing



- Non-time limited housing unit with subsidized rent and case management.
- Persons may stay until they no longer the rent subsidy and/or case management.

These projects use a single Homeless Management Information System (HMIS) for tracking – HMIS is a unified database for storing client and project level information and running performance reports.

LET'S REVIEW EMPLOYMENT AND INCOME  
GROWTH FOR COC FUNDED PROJECTS...



# COC FUNDED PROJECTS:

<u>AGENCY</u>	<u>CoC FUNDED PROJECT</u>	<u>PROJECT TYPE</u>
ACTS	Hillsborough County Permanent Housing Program	Permanent Supportive Housing
ACTS	Sandra Prince Supported Housing Program	Permanent Supportive Housing
ACTS	Hillsborough HEART Project	Permanent Supportive Housing
ACTS	More HEART	Permanent Supportive Housing
Catholic Charities Diocese of St. Petersburg, Inc.	Hillsborough Pathways to Housing	Rapid Re-housing
Catholic Charities Diocese of St. Petersburg, Inc.	Pathways Rapid Rehousing Program	Rapid Re-housing
Gracepoint	HOME 3	Permanent Supportive Housing
Gracepoint	PHAME (Permanent Housing Access Made Easy)	Permanent Supportive Housing
Project Return, Inc.	Project Return Permanent Supportive Housing	Permanent Supportive Housing
Tampa Housing Authority	TRA Collaborative	Permanent Supportive Housing
Tampa Housing Authority	TRA Collaborative 2004	Permanent Supportive Housing
Volunteers of America of Florida, Inc.	Volunteers of America of Florida PH	Permanent Supportive Housing

# EMPLOYMENT AND INCOME GROWTH FOR COC FUNDED PROJECTS

Key definitions to understanding the data on the next slides:

## Stayers

Persons still enrolled in CoC project at the end of the report date range.

Income at start is compared with income at latest annual assessment to assess income growth.

## Leavers

Persons who exit a CoC project during the report date range.

Income at start is compared with income at exit to assess income growth.

## Earned Income

Cash Income gained through employment

## Non-employment Income

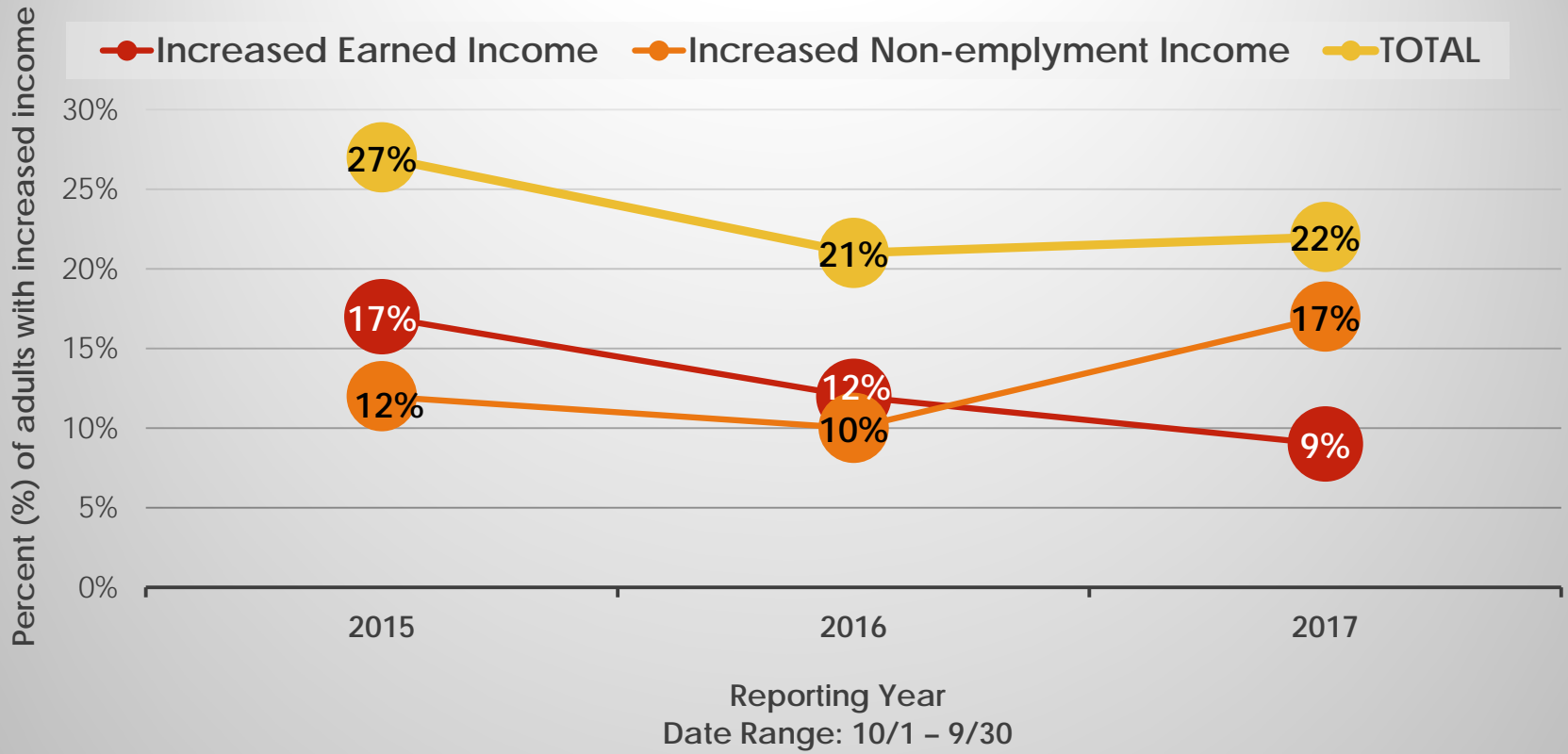
Cash Income gained through sources other than employment including:

- Social Security Disability Income
- Social Security Income
- Retirement Income
- VA Disability Pension/Income
- Child Support
- Alimony or Other Spousal Support

# EMPLOYMENT AND INCOME GROWTH - LEAVERS

Graph reflects the percent of adults who increased their income while enrolled in a CoC project. "Leavers" are persons who exited a CoC project during the report date range.

Leavers with Increased Income



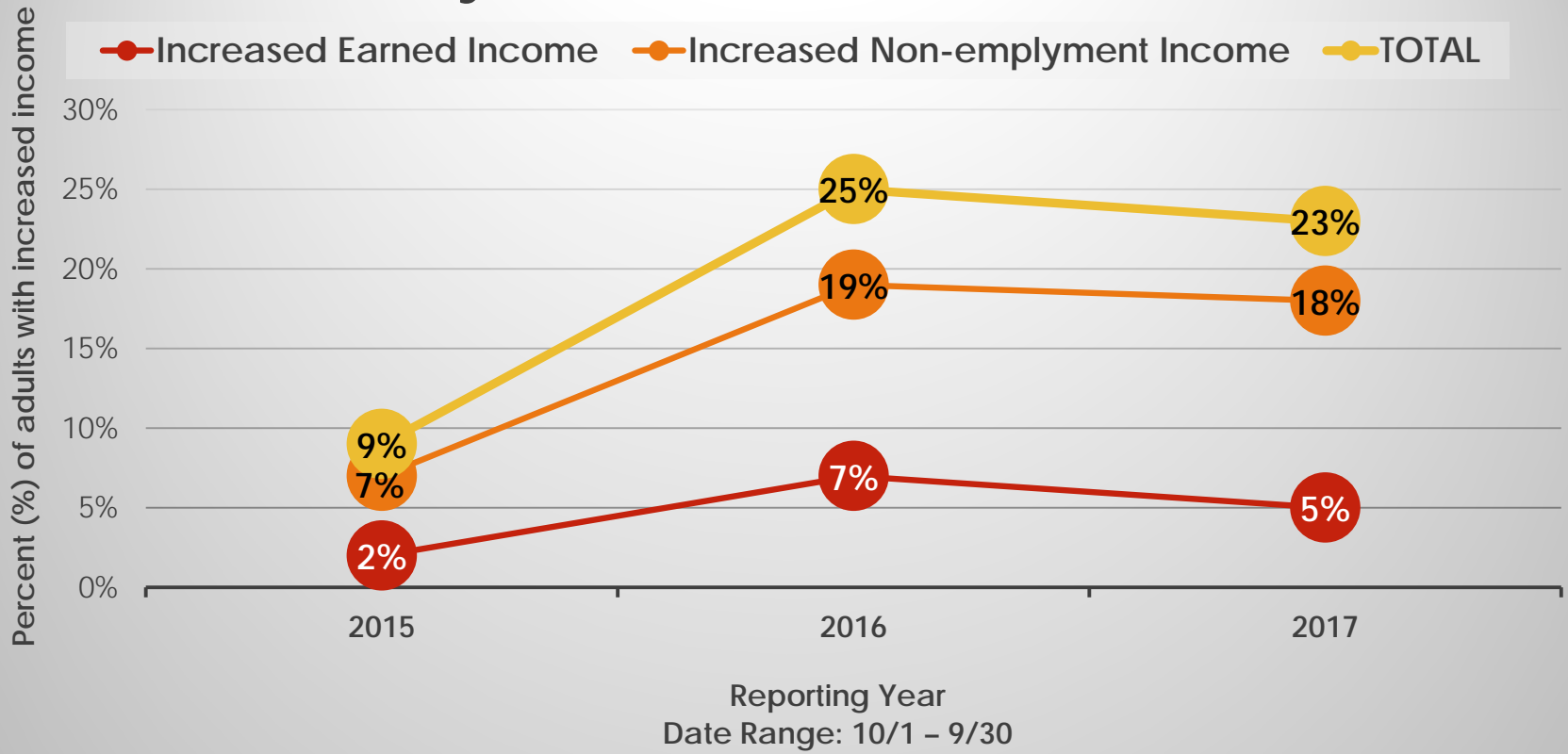
Year	Total "Leavers"	# of Adults with Increased Income
2015	234	64
2016	335	71
2017	148	33



# EMPLOYMENT AND INCOME GROWTH - STAYERS

Graph reflects the percent of adults who increased their income while enrolled in a CoC project. "Stayers" are persons who are still enrolled in a CoC project at the end of the report date range.

### Stayers with Increased Income



Year	Total "Stayers"	# of Adults with Increased Income
2015	218	20
2016	213	54
2017	181	42



# MEASURING EMPLOYMENT AND INCOME GROWTH

- HUD only looks at HUD Continuum of Care (CoC) funded projects for this measure.
- HOWEVER...
- Locally, the Tampa/Hillsborough County CoC will be evaluating employment and income growth for ALL projects, regardless of type projects and regardless of funder.

# WE CAN USE THIS DATA TO...

Get a picture of how your system is doing to help clients gain income.

Dig deeper into each project type to drive and target progress.

Set local performance goals.  
These can be different for each type of project.

Dig deeper into the income sources clients are accessing; and what income sources clients are *not* accessing.



More  
Coming  
Soon

# QUESTIONS AND COMMENTS?

