

# FY2017 - Performance Measurement Module (Sys PM)

## Summary Report for FL-501 - Tampa/Hillsborough County CoC

For each measure enter results in each table from the System Performance Measures report generated out of your CoCs HMIS System. There are seven performance measures. Each measure may have one or more “metrics” used to measure the system performance. Click through each tab above to enter FY2017 data for each measure and associated metrics.

RESUBMITTING FY2017 DATA: If you provided revised FY2017 data, the original FY2017 submissions will be displayed for reference on each of the following screens, but will not be retained for analysis or review by HUD.

ERRORS AND WARNINGS: If data are uploaded that creates selected fatal errors, the HDX will prevent the CoC from submitting the System Performance Measures report. The CoC will need to review and correct the original HMIS data and generate a new HMIS report for submission.

Some validation checks will result in warnings that require explanation, but will not prevent submission. Users should enter a note of explanation for each validation warning received. To enter a note of explanation, move the cursor over the data entry field and click on the note box. Enter a note of explanation and “save” before closing.

## Measure 1: Length of Time Persons Remain Homeless

This measures the number of clients active in the report date range across ES, SH (Metric 1.1) and then ES, SH and TH (Metric 1.2) along with their average and median length of time homeless. This includes time homeless during the report date range as well as prior to the report start date, going back no further than October, 1, 2012.

***Metric 1.1: Change in the average and median length of time persons are homeless in ES and SH projects.***

***Metric 1.2: Change in the average and median length of time persons are homeless in ES, SH, and TH projects.***

a. This measure is of the client’s entry, exit, and bed night dates strictly as entered in the HMIS system.

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	Universe (Persons)			Average LOT Homeless (bed nights)				Median LOT Homeless (bed nights)			
	Submitted FY 2016	Revised FY 2016	FY 2017	Submitted FY 2016	Revised FY 2016	FY 2017	Difference	Submitted FY 2016	Revised FY 2016	FY 2017	Difference
1.1 Persons in ES and SH	4112		3494	59		72	13	30		47	17
1.2 Persons in ES, SH, and TH	4592		3916	89		99	10	46		59	13

b. This measure is based on data element 3.17.

This measure includes data from each client's Living Situation (Data Standards element 3.917) response as well as time spent in permanent housing projects between Project Start and Housing Move-In. This information is added to the client's entry date, effectively extending the client's entry date backward in time. This "adjusted entry date" is then used in the calculations just as if it were the client's actual entry date.

The construction of this measure changed, per HUD's specifications, between FY 2016 and FY 2017. HUD is aware that this may impact the change between these two years.

	Universe (Persons)			Average LOT Homeless (bed nights)				Median LOT Homeless (bed nights)			
	Submitted FY 2016	Revised FY 2016	FY 2017	Submitted FY 2016	Revised FY 2016	FY 2017	Difference	Submitted FY 2016	Revised FY 2016	FY 2017	Difference
1.1 Persons in ES, SH, and PH (prior to "housing move in")	4063		3555	180		193	13	78		93	15
1.2 Persons in ES, SH, TH, and PH (prior to "housing move in")	4659		4000	207		218	11	98		113	15

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### Measure 2: The Extent to which Persons who Exit Homelessness to Permanent Housing Destinations Return to Homelessness

This measures clients who exited SO, ES, TH, SH or PH to a permanent housing destination in the date range two years prior to the report date range. Of those clients, the measure reports on how many of them returned to homelessness as indicated in the HMIS for up to two years after their initial exit.

After entering data, please review and confirm your entries and totals. Some HMIS reports may not list the project types in exactly the same order as they are displayed below.

	Total # of Persons who Exited to a Permanent Housing Destination (2 Years Prior)		Returns to Homelessness in Less than 6 Months			Returns to Homelessness from 6 to 12 Months			Returns to Homelessness from 13 to 24 Months			Number of Returns in 2 Years	
	Revised FY 2016	FY 2017	Revised FY 2016	FY 2017	% of Returns	Revised FY 2016	FY 2017	% of Returns	Revised FY 2016	FY 2017	% of Returns	FY 2017	% of Returns
Exit was from SO		6		0	0%		1	17%		0	0%	1	17%
Exit was from ES		900		98	11%		44	5%		62	7%	204	23%
Exit was from TH		448		36	8%		4	1%		19	4%	59	13%
Exit was from SH		16		6	38%		1	6%		0	0%	7	44%
Exit was from PH		769		22	3%		22	3%		49	6%	93	12%
TOTAL Returns to Homelessness		2139		162	8%		72	3%		130	6%	364	17%

### Measure 3: Number of Homeless Persons

#### Metric 3.1 – Change in PIT Counts

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This measures the change in PIT counts of sheltered and unsheltered homeless person as reported on the PIT (not from HMIS).

	January 2016 PIT Count	January 2017 PIT Count	Difference
Universe: Total PIT Count of sheltered and unsheltered persons	1817	1549	-268
Emergency Shelter Total	631	668	37
Safe Haven Total	10	15	5
Transitional Housing Total	407	299	-108
Total Sheltered Count	1048	982	-66
Unsheltered Count	769	567	-202

### Metric 3.2 – Change in Annual Counts

This measures the change in annual counts of sheltered homeless persons in HMIS.

	Submitted FY 2016	Revised FY 2016	FY 2017	Difference
Universe: Unduplicated Total sheltered homeless persons	4703		4019	-684
Emergency Shelter Total	4092		3491	-601
Safe Haven Total	49		82	33
Transitional Housing Total	908		728	-180

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### Measure 4: Employment and Income Growth for Homeless Persons in CoC Program-funded Projects

Metric 4.1 – Change in earned income for adult system stayers during the reporting period

	Submitted FY 2016	Revised FY 2016	FY 2017	Difference
Universe: Number of adults (system stayers)	212		185	-27
Number of adults with increased earned income	15		9	-6
Percentage of adults who increased earned income	7%		5%	-2%

Metric 4.2 – Change in non-employment cash income for adult system stayers during the reporting period

	Submitted FY 2016	Revised FY 2016	FY 2017	Difference
Universe: Number of adults (system stayers)	212		185	-27
Number of adults with increased non-employment cash income	41		33	-8
Percentage of adults who increased non-employment cash income	19%		18%	-1%

Metric 4.3 – Change in total income for adult system stayers during the reporting period

	Submitted FY 2016	Revised FY 2016	FY 2017	Difference
Universe: Number of adults (system stayers)	212		185	-27
Number of adults with increased total income	54		42	-12
Percentage of adults who increased total income	25%		23%	-2%

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### Metric 4.4 – Change in earned income for adult system leavers

	Submitted FY 2016	Revised FY 2016	FY 2017	Difference
Universe: Number of adults who exited (system leavers)	336		135	-201
Number of adults who exited with increased earned income	41		14	-27
Percentage of adults who increased earned income	12%		10%	-2%

### Metric 4.5 – Change in non-employment cash income for adult system leavers

	Submitted FY 2016	Revised FY 2016	FY 2017	Difference
Universe: Number of adults who exited (system leavers)	336		135	-201
Number of adults who exited with increased non-employment cash income	34		23	-11
Percentage of adults who increased non-employment cash income	10%		17%	7%

### Metric 4.6 – Change in total income for adult system leavers

	Submitted FY 2016	Revised FY 2016	FY 2017	Difference
Universe: Number of adults who exited (system leavers)	336		135	-201
Number of adults who exited with increased total income	71		32	-39
Percentage of adults who increased total income	21%		24%	3%

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### Measure 5: Number of persons who become homeless for the 1st time

Metric 5.1 – Change in the number of persons entering ES, SH, and TH projects with no prior enrollments in HMIS

	Submitted FY 2016	Revised FY 2016	FY 2017	Difference
Universe: Person with entries into ES, SH or TH during the reporting period.	4122		3420	-702
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.	771		702	-69
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time)	3351		2718	-633

Metric 5.2 – Change in the number of persons entering ES, SH, TH, and PH projects with no prior enrollments in HMIS

	Submitted FY 2016	Revised FY 2016	FY 2017	Difference
Universe: Person with entries into ES, SH, TH or PH during the reporting period.	5130		4695	-435
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.	1090		1094	4
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time.)	4040		3601	-439

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### Measure 6: Homeless Prevention and Housing Placement of Persons defined by category 3 of HUD's Homeless Definition in CoC Program-funded Projects

This Measure is not applicable to CoCs in FY2017 (10/1/2016 - 9/30/2017) reporting period.

### Measure 7: Successful Placement from Street Outreach and Successful Placement in or Retention of Permanent Housing

Metric 7a.1 – Change in exits to permanent housing destinations

	Submitted FY 2016	Revised FY 2016	FY 2017	Difference
Universe: Persons who exit Street Outreach	375		711	336
Of persons above, those who exited to temporary & some institutional destinations	134		208	74
Of the persons above, those who exited to permanent housing destinations	24		82	58
% Successful exits	42%		41%	-1%

Metric 7b.1 – Change in exits to permanent housing destinations



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	Submitted FY 2016	Revised FY 2016	FY 2017	Difference
Universe: Persons in ES, SH, TH and PH-RRH who exited, plus persons in other PH projects who exited without moving into housing	4541		4204	-337
Of the persons above, those who exited to permanent housing destinations	1865		2214	349
% Successful exits	41%		53%	12%

### Metric 7b.2 – Change in exit to or retention of permanent housing

	Submitted FY 2016	Revised FY 2016	FY 2017	Difference
Universe: Persons in all PH projects except PH-RRH	1183		1396	213
Of persons above, those who remained in applicable PH projects and those who exited to permanent housing destinations	1069		1273	204
% Successful exits/retention	90%		91%	1%

## **FY2017 - SysPM Data Quality**

### **FL-501 - Tampa/Hillsborough County CoC**

This is a new tab for FY 2016 submissions only. Submission must be performed manually (data cannot be uploaded). Data coverage and quality will allow HUD to better interpret your Sys PM submissions.

Your bed coverage data has been imported from the HIC module. The remainder of the data quality points should be pulled from data quality reports made available by your vendor according to the specifications provided in the HMIS Standard Reporting Terminology Glossary. You may need to run multiple reports in order to get data for each combination of year and project type.

You may enter a note about any field if you wish to provide an explanation about your data quality results. This is not required.

## FY2017 - SysPM Data Quality

	All ES, SH				All TH				All PSH, OPH				All RRH				All Street Outreach			
	2013-2014	2014-2015	2015-2016	2016-2017	2013-2014	2014-2015	2015-2016	2016-2017	2013-2014	2014-2015	2015-2016	2016-2017	2013-2014	2014-2015	2015-2016	2016-2017	2013-2014	2014-2015	2015-2016	2016-2017
1. Number of non-DV Beds on HIC	351	637	595	638	553	511	476	338	1424	1513	1539	1625	80	347	638	535				
2. Number of HMIS Beds	284	547	595	638	500	458	423	295	977	1408	1431	1559	80	309	532	495				
3. HMIS Participation Rate from HIC ( % )	80.91	85.87	100.00	100.00	90.42	89.63	88.87	87.28	68.61	93.06	92.98	95.94	100.00	89.05	83.39	92.52				
4. Unduplicated Persons Served (HMIS)	2796	3563	4095	3525	1661	1097	908	728	1121	1266	1427	1562	476	1667	1923	2303	53	31	68	230
5. Total Leavers (HMIS)	2552	3103	3546	2964	1064	763	674	495	155	215	353	236	402	995	1126	1571	52	20	39	185
6. Destination of Don't Know, Refused, or Missing (HMIS)	2017	1527	1774	969	92	144	169	136	40	45	42	72	18	30	18	117	1	6	2	7
7. Destination Error Rate (%)	79.04	49.21	50.03	32.69	8.65	18.87	25.07	27.47	25.81	20.93	11.90	30.51	4.48	3.02	1.60	7.45	1.92	30.00	5.13	3.78