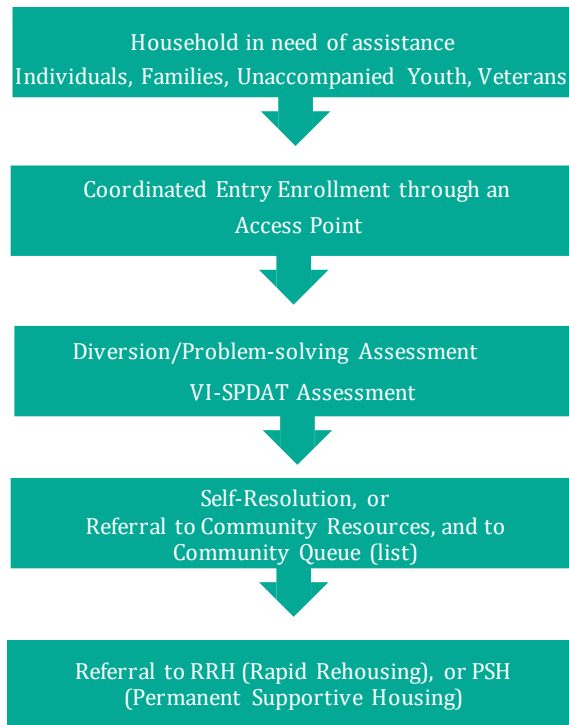




TAMPA/HILLSBOROUGH CONTINUUM OF CARE COORDINATED ENTRY SYSTEM BROCHURE

The Process:

When an individual or family calls or arrives at one of our Access Points, we assess their current living situation and look for safe housing alternatives to entering shelter; this process is called **Diversion/Problem-solving**. If diversion is not possible, a VI-SPDAT (Vulnerability Index Service Prioritization Decision Assistance Tool) Assessment is completed. This assessment tool highlights areas of need and helps to gain a better understanding of the support needed to ensure stable housing.



Frequently Asked

Questions

An individual or family has been assessed. What's next?

Once an individual or family has been assessed, they are strongly encouraged to continue to seek other housing options.

The individual or family will need to update their housing status and contact information at least every 30 days to remain active in Coordinated Entry.

Where am I on the Coordinated Entry List?

Coordinated entry is not a waitlist for housing. We do not know how long it will take to match individuals and households with the right housing program. Housing referrals are made based on availability and individual needs.

Who do I contact if my information has changed?

Individuals and households should contact the agency that assessed them to update any information that has changed.

Will my information be kept private? Yes.

Personal information about people who are assessed and referred will not be shared with the public.

Updated March 2025

What is Coordinated Entry?

Coordinated Entry is a HUD (Housing and Urban Development) process, developed to ensure that all households experiencing a housing crisis have fair and equal access and are quickly identified, assessed, referred, and connected to housing intervention based on their strengths and needs. Households accessing Coordinated Entry are not guaranteed assistance; the goal is to identify the most vulnerable to give them access to the limited resources in our community, thereby ensuring that it is used as efficiently and effectively as possible.

What housing assistance is available?

Rapid Re-housing (RRH) – provides short-term rental and move-in assistance and services. Permanent Supportive Housing (PSH) –provides move-in assistance, housing and supportive services to individuals and/or families who are chronically homeless.

*Chronic Homelessness is defined as: a household experiencing homelessness with a **disabling condition** who has been, either

- a. continuously homeless for 12 months or more, or
- b. within the past 3 years, had 3 or more episodes of homelessness totaling 12 months or more.

Please Note:

This homeless resource guide is designed to help assist people experiencing homelessness as well as fleeing, or attempting to flee Domestic Violence in Hillsborough County. The Tampa Hillsborough Homeless Initiative does not endorse or regulate any agency or organization listed in this document. If you are unable to receive services through Outreach, a Drop-In Center or Emergency Shelter, please contact the Access Point listed, according to your household and first letter of your last name.

Drop-In Center

Gracepoint Wellness - The Coffee Shop

6220 North Nebraska Ave. Suite A

(813) 272-2311

Homeless Outreach

Gracepoint Wellness - PATH

(813) 272-2311

Metropolitan Ministries BrigADe

(813) 209-1044

St. Vincent de Paul – CARES

(813) 443-8296

(V)

Key

F - Family w/ minor children (can include males)

MH – Mental Health

SA - Substance Abuse

SF - Single Female and/or Pregnant

V - Veteran (SM, SF, WC, F)

WC - Women & Minor Children

YJA – Youth & Young Adult (16-24 yrs.)

Emergency Shelters

ACTS - Wrap Around

(813) 237-4907

(Adult Singles 18+, F, SA, MH)

Cove Community Housing Solutions Center

(813) 384-4170

(Adult Singles, 18+)

Dawning Family Services

(813) 875-2024

(SF, WC)

Mary & Martha House

(813) 645-7874

(SF, WC)

Metropolitan Ministries Hope Hall

(813) 209-1000

(F, SF)

The Salvation Army Community Housing Solutions Center

(813) 549-0641

(Adult Singles, 18+)

Designated AccessPoints

YOUTH & YOUNG ADULTS (16 – 24 yrs)

THHI – YHDP

(813) 860-7743 ceyouth@thhi.org

FAMILIES (with minors)

Last name: A – E **Catholic Charities**

(813) 631-4370 ext 5505 & 2221

ce@ccdosp.org

Last name: F - K & V – Z **Dawning Family Services**

(813) 245-9154 fap@dawningfs.org

Last name: L - P **Metropolitan Ministries**

(813) 209-1240 cespecialist@metromin.org

Last name: Q - U **St. Vincent de Paul - CARES**

(813) 999-8973 tampaoutreach@svdp.care

SINGLES

Last name: A – G **Catholic Charities**

(813) 631-4370 ext 5505 & 2221

ce@ccdosp.org

Last name: H - M & U – Z **Metropolitan Ministries**

(813) 209-1240 cespecialist@metromin.org

Last name: N - T **St. Vincent de Paul - CARES**

(813) 999-8973 tampaoutreach@svdp.care