COORDINATED ENTRY UPDATE

DECEMBER 07, 2017
We are in the final stages of preparing and rolling out a re-vamped Coordinated Entry System in the Tampa/Hillsborough County CoC!
Why are we making changes?

- To ensure the **highest need, most vulnerable households in the community are prioritized** for services.
- To ensure the housing and supportive services in our CoC are used as efficiently and effectively as possible.
- To meet the HUD requirements for Coordinated Entry.
- We have learned a great deal about what works in our community and what doesn’t over the past three years;
- We are confident that the adjustments to our strategies and tracking will improve the way our CoC functions as a system.
What has changed?

- Policies and Procedures have been developed by the CoC Coordinated Entry Committee. These will set protocols for the core components of Coordinated Entry:

- The “Coordinated Intake and Assessment referral process” will be replaced by an efficient Coordinated Entry enrollment process.
- The VI-SPDAT tool will be replaced by the most current series of VI-SPDATs:
  - VI-SPDAT2.0 – for Single Individuals
  - VI-FSPDAT2.0 – for Households with Children
  - TAY-VI-SPDAT – for Unaccompanied Youth (age 16-24)
When will the changes happen?

- Process will roll out over the next several weeks as agency staff and volunteers are trained.
  - Once trained, you will exclusively use the new process for enrolling persons or families in Coordinated Entry.

- As of January 1, 2018, the new process will be exclusively used CoC wide.

- During December, the “old” Priority List and the “new” Priority List will both be posted to Zendesk.

- Providers may choose appropriate referrals from either list for the duration of December.
How do I sign up for Training?

- Sign up is the same as UNITY Trainings. View the schedule and register via Eventbrite; link is always posted:
  - In the system news in UNITY
  - At THHI.org/unity
- All agency staff and volunteers who facilitate Coordinated Entry will be required to attend training before being given access to Coordinated Entry in UNITY.
- All training sessions will be held here, at ACTS Admin building in the UNITY Training Lab unless otherwise stated.
- If you would like to discuss bringing a training to your agency’s site, please let your THHI liaison know.
How were the new policies and procedures developed?

- The CoC Coordinated Entry Committee worked closely with THHI representatives over the past year and a half to develop protocols to ensure our system meets HUD’s requirements, as well as the unique needs of our CoC.
- Committee is made up of a variety of service providers within our CoC.
  - Representatives from all project types serve on the committee to ensure policies are fair for all involved.
- The Tampa/Hillsborough County CoC Executive Planning Committee and the THHI Board of Directors must also approve the Coordinated Entry Policy Manual.
Questions and comments?