System Performance: Length of Time Homeless

October 4, 2018
The Big Picture: Making Homelessness...
As a CoC, we can review System Performance Measures and Coordinated Entry data and use it to address: Where we are, where we want to be, and how we will get there.
One key indicator of an efficient system:

Making Homelessness BRIEF:

People who experience homelessness are able to move quickly into a permanent housing situation. Local benchmark has not yet been set.
Each person accessing Emergency Shelter or Safe Haven in Hillsborough County spends an average of 69 days in shelter throughout the year*. When we include days in Transitional Housing, the average number of days increases to 94. Represents a 3 day decrease from last year’s average of 72 days.

Over Time:

- 2015: 56
- 2016: 59
- 2017: 72
- 2018: 69

*Reporting Date Range: 10/1/2017 - 9/30/2018
Average Days: Sheltered and Unsheltered

- Represents average days in shelter PLUS days Unsheltered throughout the year*
- When we include days in Transitional Housing, the average number of days increases to **243**
- Represents a **25 day increase** from last year’s average of 193 days

**Over Time:**

<table>
<thead>
<tr>
<th>Year</th>
<th>Days</th>
</tr>
</thead>
<tbody>
<tr>
<td>2015</td>
<td>n/a</td>
</tr>
<tr>
<td>2016</td>
<td>180</td>
</tr>
<tr>
<td>2017</td>
<td>193</td>
</tr>
<tr>
<td>2018</td>
<td>218</td>
</tr>
</tbody>
</table>

*Reporting Date Range: 10/1/2017 – 9/30/2018
Average Days Enrolled in Coordinated Entry

- Represents the average number of days on the Priority List for persons currently enrolled in Coordinated Entry.
- **Target/Benchmark = <90 Days**
- The CoC’s By-Name-List review process should help shorten the length of time persons are enrolled in Coordinated Entry.

133

*Based on a single point-in-time on 10/1/2018*
The goal is to **DECREASE** the length of time (LOT) it takes for a person or family to obtain permanent housing.

As LOT decreases, we want to see the % of persons Exiting to Permanent Housing **INCREASE**.

### Percent (%) of Successful Discharges to Permanent Housing from Emergency Shelter, Safe Haven, Transitional Housing, and Rapid Re-housing

- **2015:** 43%
- **2016:** 41%
- **2017:** 53%
- **2018:** 48%
DATA QUALITY

- Missing Exit Destination rates from Emergency Shelters have significantly decreased between 2016 and 2018*.

- "Approximate Date Homelessness Started" is used to count unsheltered days homeless.
  - Improving data quality for this element significantly impacts performance
  - The "Approximate Date" should be the date the current episode of homelessness started, not the first time the person ever became homeless.

*Annual Reporting Date Range: 10/1 - 9/30