SYSTEM PERFORMANCE: OUTFLOW

Successful exits to and retention of permanent housing

January 3, 2019
The Big Picture: Making Homelessness...

Rare

Brief

Non-recurring
ONE KEY INDICATOR OF AN EFFICIENT SYSTEM:

OUTFLOW:

# of people who exit the homeless assistance system of care by accessing and retaining permanent housing.

To demonstrate a decrease in homelessness, outflow must be greater than inflow.

In other words, the number of people emerging from homelessness must be greater than the number of people becoming homeless.
MEASURING PROGRESS

• As a CoC, we can review **System Performance Measures (SPM)** and **Coordinated Entry** data and use it to address: Where we are, where we want to be, and how we will get there.

Where are we now?  Where do we want to be?  How do we get there?
OUTFLOW

Data Sources

System Performance Measure #7: Successful Placements in, and Retention of Permanent Housing

Coordinated Entry: Exit Destinations
SUCCESSFUL PLACEMENTS IN PERMANENT HOUSING

Progress since FY2017:
- Street Outreach: +4%
- Emergency Shelter: +15%
- Safe Haven: +8%
- Transitional Housing: +4%

Report Date Range: 10/1/2017-9/30/2018
**EXITS TO AND RETENTION OF PERMANENT HOUSING**

### Rapid Re-housing
- Exits to Permanent Housing: 1123
- Total persons who Exit: 1377

### Permanent Supportive Housing
- Successful Exit or Retention: 1380
- Total Persons in PSH: 1483

**Report Date Range:**
10/1/2017-9/30/2018

82% -7% from FY17

93% Little change from FY17
PERMANENT SUPPORTIVE HOUSING EXIT DESTINATIONS

- Place not met for habitation or Emergency Shelter: 5, 2%
- No exit interview completed: 9, 4%
- Other: 19, 8%
- Jail or Prison: 11, 5%
- Hospital, Substance Abuse Treatment, or Detox Center: 23, 10%
- Deceased: 3, 1%
- Long-term care facility or nursing home: 65, 28%
- Temporarily staying or living with family or friends: 24, 10%
- Permanently staying or living with family or friends: 62, 26%
- Rental by client, with subsidy: 7, 3%
- Rental or Owned by client, no ongoing housing subsidy: 62, 26%

Total Exits: 241

Report Date Range: 10/1/2017-9/30/2018
PERMANENT SUPPORTIVE HOUSING
EXIT DESTINATIONS

F Y 2 0 1 7
224 TOTAL EXITS

F Y 2 0 1 8
241 TOTAL EXITS
### Coordinated Entry: Exit Destinations

**Report Date Range:** 10/1/2017-9/30/2018

1,750 TOTAL EXITS

<table>
<thead>
<tr>
<th>Exit Destination</th>
<th>Number of Exits</th>
</tr>
</thead>
<tbody>
<tr>
<td>Rental by client, no housing subsidy</td>
<td>524</td>
</tr>
<tr>
<td>Permanently staying or living with friends or family</td>
<td>296</td>
</tr>
<tr>
<td>Rental by client, with RRH or equivalent subsidy</td>
<td>244</td>
</tr>
<tr>
<td>Rental by client, with VASH subsidy</td>
<td>123</td>
</tr>
<tr>
<td>Temporarily staying or living with family</td>
<td>115</td>
</tr>
<tr>
<td>Rental by client, with other housing subsidy</td>
<td>113</td>
</tr>
<tr>
<td>Other</td>
<td>80</td>
</tr>
<tr>
<td>Data not collected</td>
<td>51</td>
</tr>
<tr>
<td>Permanent housing for formerly homeless persons</td>
<td>51</td>
</tr>
<tr>
<td>Client doesn’t know or Refused</td>
<td>30</td>
</tr>
<tr>
<td>Hospital, psychiatric facility, substance abuse, or detox</td>
<td>26</td>
</tr>
<tr>
<td>Hotel or motel paid for w/out emergency shelter voucher</td>
<td>20</td>
</tr>
<tr>
<td>Transitional housing</td>
<td>17</td>
</tr>
<tr>
<td>Place not meant for habitation</td>
<td>17</td>
</tr>
<tr>
<td>Owned by client</td>
<td>11</td>
</tr>
<tr>
<td>Jail, prison or juvenile detention facility</td>
<td>10</td>
</tr>
<tr>
<td>Emergency shelter, including motel paid for with a voucher</td>
<td>10</td>
</tr>
<tr>
<td>Deceased</td>
<td>7</td>
</tr>
<tr>
<td>Residential project or halfway house - no homeless criteria</td>
<td>3</td>
</tr>
<tr>
<td>Long-term care facility or nursing home</td>
<td>2</td>
</tr>
</tbody>
</table>
• Missing Exit Destination rates from Emergency Shelters and Permanent Supportive Housing have significantly decreased between 2016 and 2018*
QUESTIONS AND COMMENTS?