SYSTEM PERFORMANCE: OUTFLOW

Successful exits to and retention of permanent housing

January 3, 2019

THE BIG PICTURE: MAKING HOMELESSNESS...

RARE

BRIEF

NON-RECURRING

ONE KEY INDICATOR OF AN EFFICIENT SYSTEM:

OUTFLOW:

# of people who exit the homeless assistance system of care by accessing and retaining permanent housing.

To demonstrate a decrease in homelessness, outflow must be greater than inflow.

In other words, the number of people emerging from homelessness must be greater than the number of people becoming homeless.

MEASURING PROGRESS

- As a CoC, we can review **System Performance Measures (SPM)** and **Coordinated Entry** data and use it to address: Where we are, where we want to be, and how we will get there.

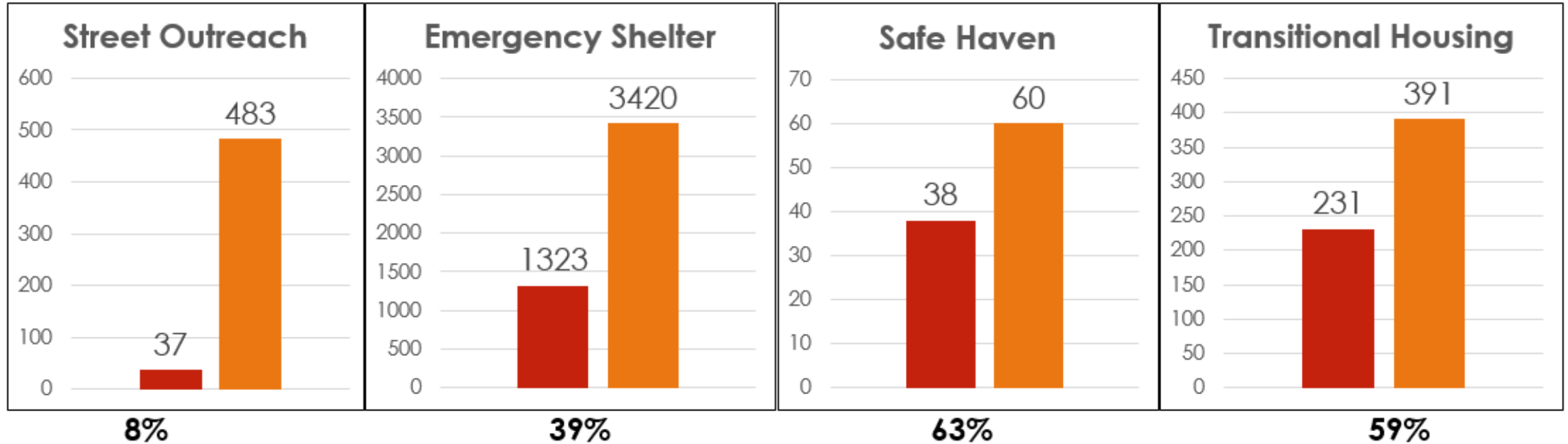| Where are we now? | Where do we want to be? | How do we get there? |

Data Sources

System Performance Measure #7:
Successful Placements in, and Retention of Permanent Housing

Coordinated Entry:
Exit Destinations

SUCCESSFUL PLACEMENTS IN PERMANENT HOUSING

■ Exits to Permanent Housing ■ Total persons who Exited

Street Outreach

37	483

8%

Emergency Shelter

1323	3420

39%

Safe Haven

38	60

63%

Transitional Housing

231	391

59%

Progress since FY2017:

+4%   +15%   +8%   +4%

Report Date Range: 10/1/2017-9/30/2018

EXITS TO AND RETENTION OF PERMANENT HOUSING

Rapid Re-housing

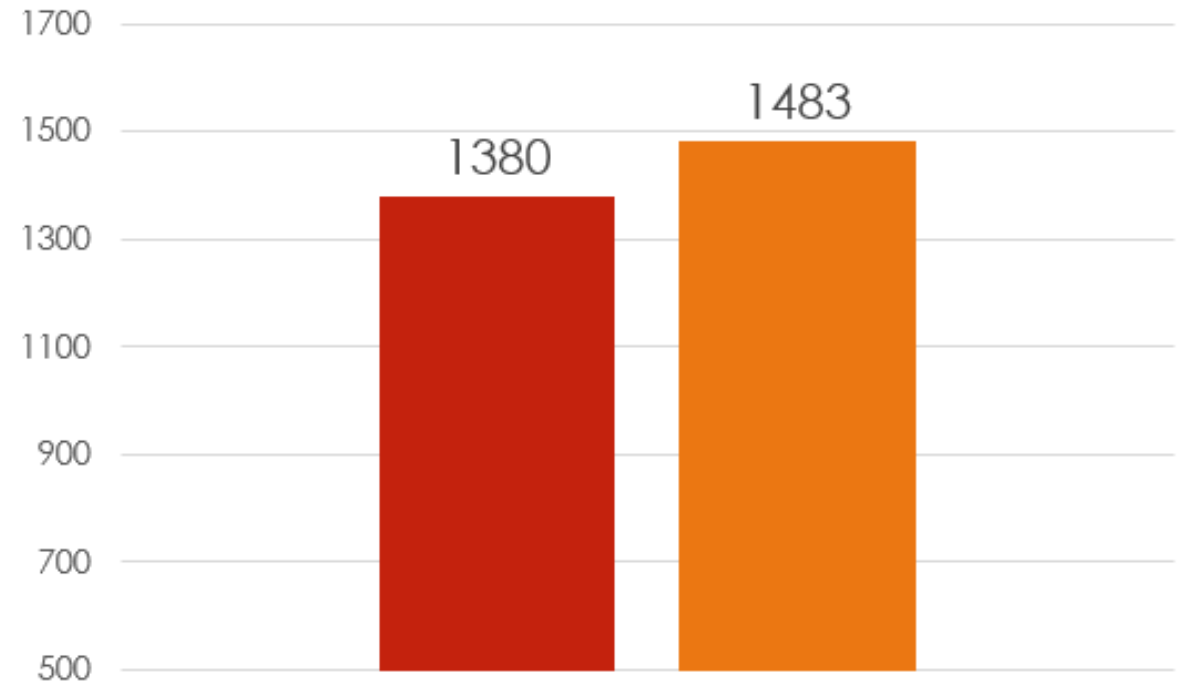1123 — Exits to Permanent Housing
1377 — Total persons who Exited
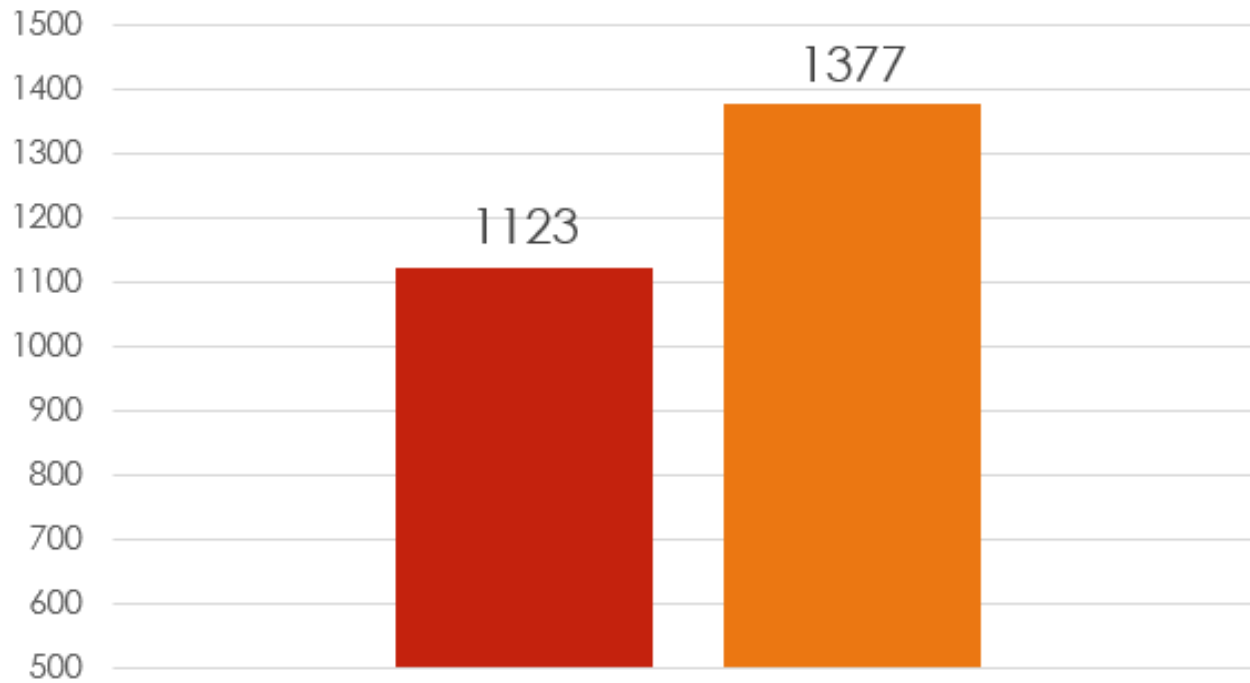
■ Exits to Permanent Housing ■ Total persons who Exited

82%   **-7%** from FY17

Permanent Supportive Housing

1380 — Successful Exit or Retention
1483 — Total Persons in PSH

■ Successful Exit or Retention ■ Total Persons in PSH

93%   **Little change** from FY17

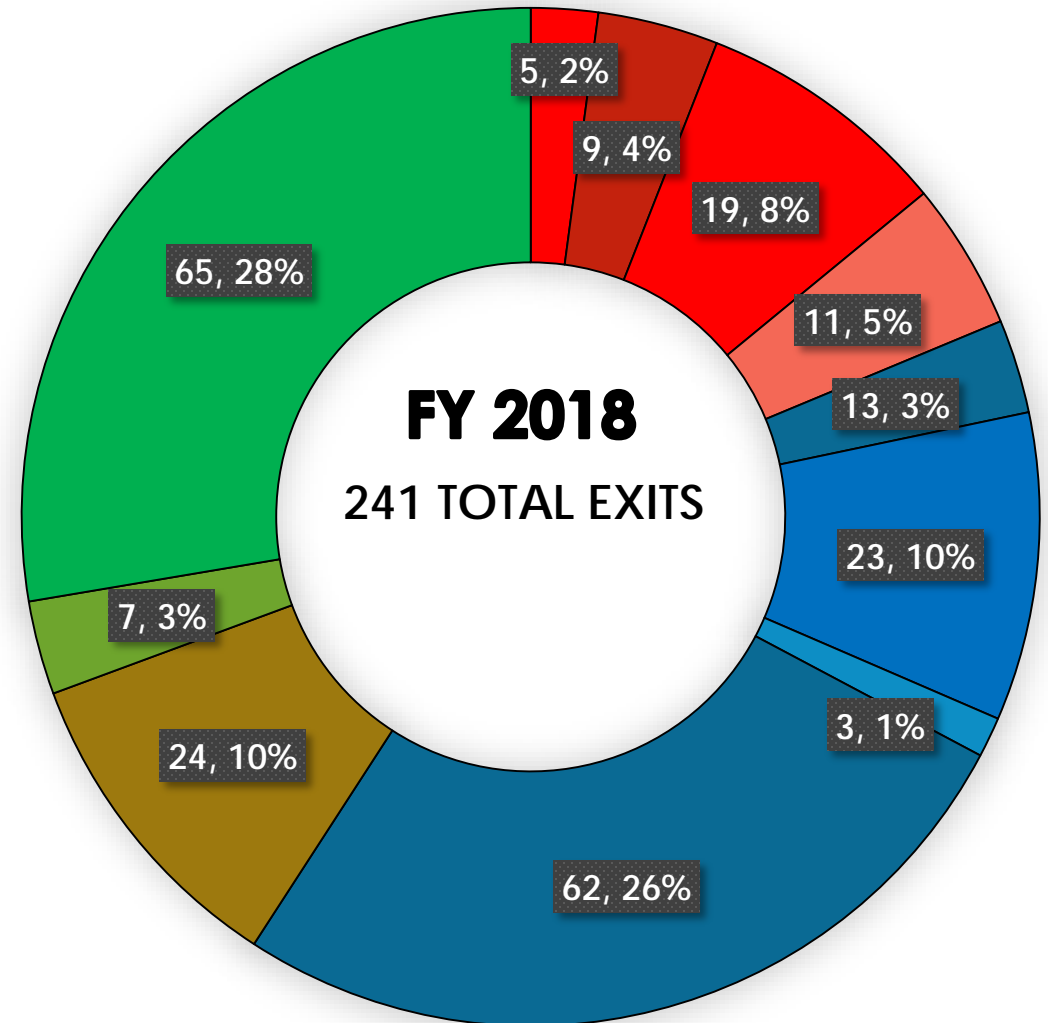Report Date Range:
10/1/2017-9/30/2018

PERMANENT SUPPORTIVE HOUSING EXIT DESTINATIONS

- Place not met for habitation or Emergency Shelter
- No exit interview completed
- Other
- Jail or Prison
- Hospital, Substance Abuse Treatment, or Detox Center
- Deceased
- Long-term care facility or nursing home
- Temporarily staying or living with family or friends
- Permanently staying or living with family or friends
- Rental by client, with subsidy
- Rental or Owned by client, no ongoing housing subsidy

241 TOTAL EXITS

5, 2%
9, 4%
19, 8%
11, 5%
13, 3%
23, 10%
3, 1%
62, 26%
24, 10%
7, 3%
65, 28%
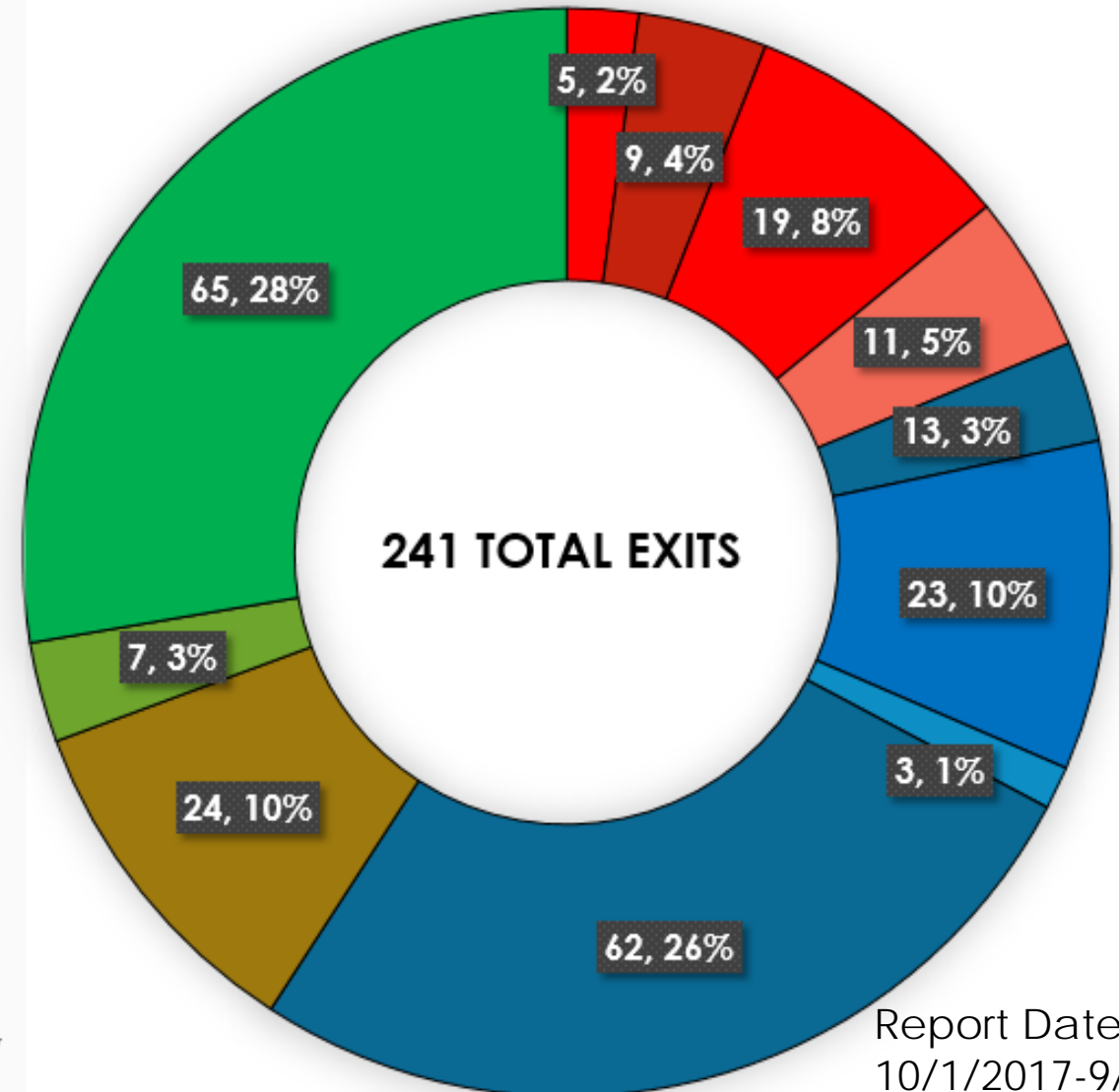
Report Date Range: 10/1/2017-9/30/2018

PERMANENT SUPPORTIVE HOUSING EXIT DESTINATIONS

Coordinated Entry: Exit Destinations

1,750 TOTAL EXITS
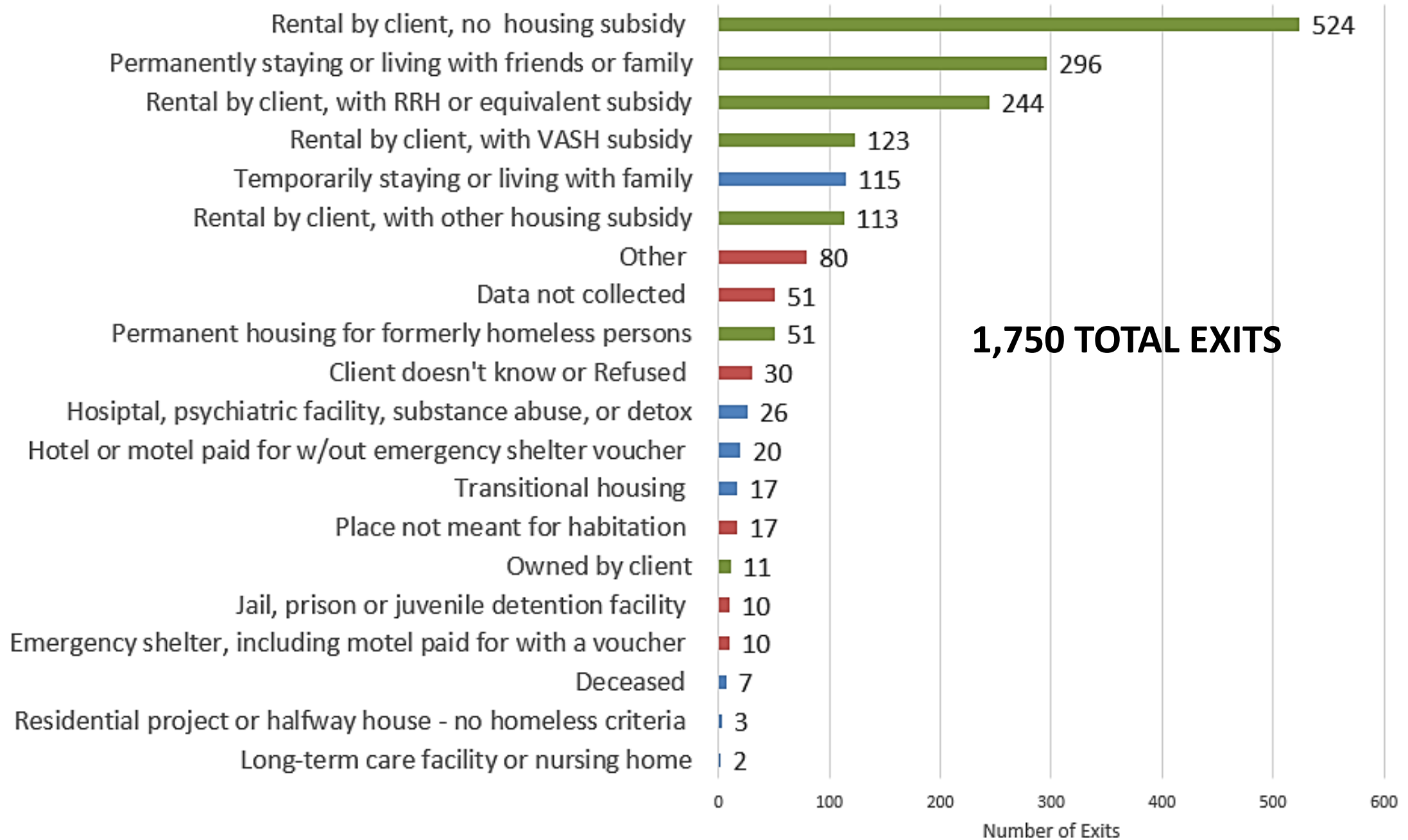
Exit Destination	Number of Exits
Rental by client, no housing subsidy	524
Permanently staying or living with friends or family	296
Rental by client, with RRH or equivalent subsidy	244
Rental by client, with VASH subsidy	123
Temporarily staying or living with family	115
Rental by client, with other housing subsidy	113
Other	80
Data not collected	51
Permanent housing for formerly homeless persons	51
Client doesn't know or Refused	30
Hosiptal, psychiatric facility, substance abuse, or detox	26
Hotel or motel paid for w/out emergency shelter voucher	20
Transitional housing	17
Place not meant for habitation	17
Owned by client	11
Jail, prison or juvenile detention facility	10
Emergency shelter, including motel paid for with a voucher	10
Deceased	7
Residential project or halfway house - no homeless criteria	3
Long-term care facility or nursing home	2

Number of Exits

DATA QUALITY

- Missing Exit Destination rates from Emergency Shelters and Permanent Supportive Housing have significantly decreased between 2016 and 2018*

ES and PSH % Missing Exit Destination

QUESTIONS AND COMMENTS?